

Help at Ford



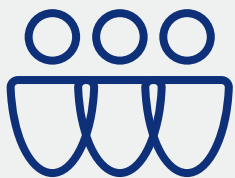
Complaints mechanism for human rights and environmental violations taking part in the Ford supply chain



I'm having a problem



You will be safe



Ford will take care

Get in touch with us
contact channels:

phone
+1 188 82053318

Webform
[https://go.ford/
ReportYourProblemEN](https://go.ford/ReportYourProblemEN)

Mail
grievanc@ford.com

Mobile App



Grievance mechanism –
how it works



Submit your complaint
Submit your complaint in a safe way via one of Ford's channels



Remedial action
We will ensure that the relevant parties will work together on your solution. We will investigate and develop appropriate remedial action



Implement corrective action
We will confirm that your problem is solved through the agreed action



After closure we stay in contact with you through our established channels.
We guarantee your protection against disadvantage or punishment as a result of your complaint